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AT&T

User Manual (Part 2)

5.8 GHz Cordless Telephone E5600

with Caller ID & Call Waiting

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You must install and charge battery before using the telephone.

STOP!

See page 7 for easy instructions.

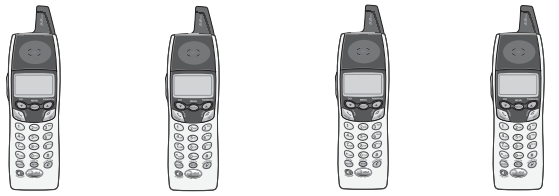
For customer service or product information, visit our web site at
www.telephones.att.com
or call **1-800-222-3111.**

Please also read
Important Product Information
Enclosed in product package.

Add new handsets to make your phone more versatile (see page 23)

Your telephone can accommodate up to four cordless handsets. You can add new handsets (Model E560-1, sold separately) at any time.

The handset provided with your telephone is automatically registered as Handset 1. Additional handsets will be assigned numbers in the order they are registered (2, 3 or 4). You can register a maximum of four handsets.



Handset 1 Handset 2 Handset 3 Handset 4

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User Manual (Part 2)

5.8 GHz Cordless Telephone E5600

with Caller ID & Call Waiting

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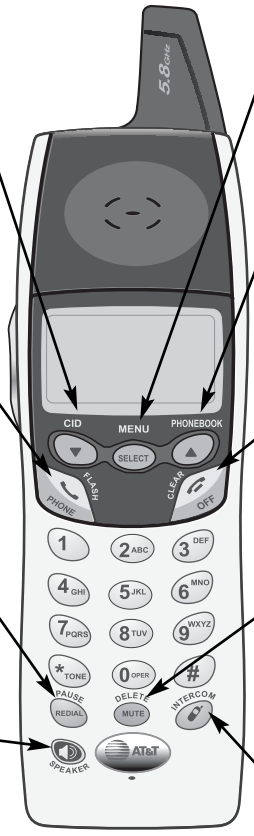
Quick reference guide

Handset



▼ CID

Press to scroll down in menus.
Press when phone is not in use to display Caller ID information (see page 21). While entering names, press to move the cursor to the left.

Select/Menu

Press to display menu, or to select highlighted item from menu.

▲ PHONE BOOK

Press to scroll up in menus.
Press when phone is not in use to display phone book entries (see page 16). While entering names, press to advance cursor.

Phone/Flash

Press to begin a call, then dial a number. During a call, press to receive an incoming call, if Call Waiting is activated (see page 11).

Off/Clear

During a call, press to hang up.
While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display.

Redial/Pause

Press to view redial memory (see page 10). While entering numbers, press and hold to insert a dialing pause (see page 17).

Mute/Delete

Press to mute microphone (see page 12). While reviewing call log, press and hold to clear Caller ID log (see page 21).

Speaker

Press to activate handset speakerphone. Press again to resume normal handset use earpiece (see page 10).

Intercom

Press to initiate an intercom conversation or forward a call.(see page 12 and 13).

Feature menu

> shows highlighted item

Feature Menu

Phone book .....See page 16
Call Log .....See page 20
Ringer Volume.....See page 14
Ringer Tone.....See page 14
Key Tone .....See page 14
Language.....See page 15
Clear MSG WAIT....See page 15
Dial Type .....See page 15

Press ▲ or ▼ to scroll through menu items.

Press **SELECT** to select or modify a highlighted item.

Press **OFF** to cancel an operation, back up to the previous menu, or exit the menu display.

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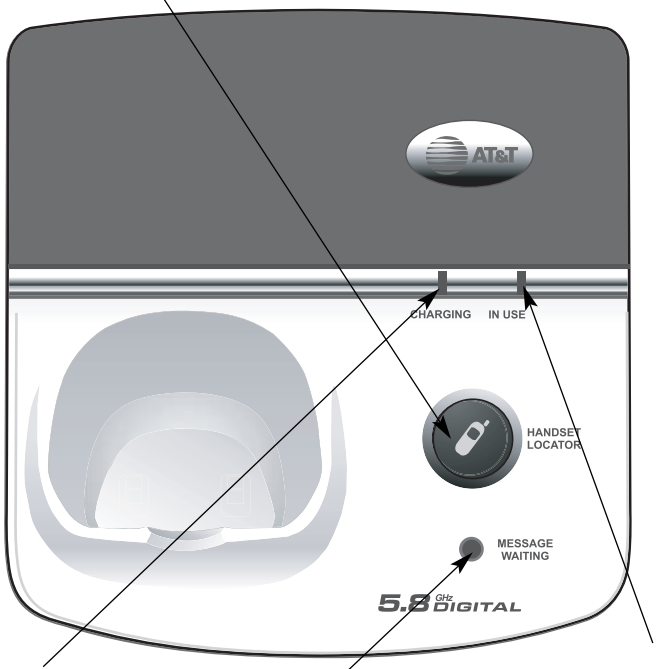
Quick reference guide

Telephone Base

Handset Locator
Press to locate handset if lost (see page 10).



Charging
On when handset battery is charging.

Message Waiting
Flashes when you have new voice mail (requires voice mail serice from your local telephone company.

In Use
On when handset is in use. Flashes when another phone is in use on the same line.

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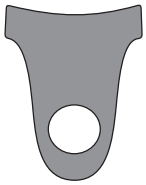
Parts checklist

Remember to save your sales receipt and original packaging in case you ever need to ship your telephone for warranty service. Check to make sure the telephone package includes the following:

Telephone base

Telephone handset

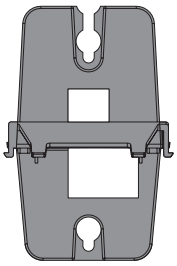
Power adapter



Belt clip

Battery

Telephone line cord



Wall mount bracket

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Before you begin

About Caller Identification

Caller ID with Call Waiting features in this telephone let you see who's calling before you answer the phone, even when you're on another call. These features require services provided by your local telephone company.

Contact your telephone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this phone with regular Caller ID service, and you can use its other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service. There may be fees for these services, and they may not be available in all areas.

Caller ID features will work only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

See Caller ID Operation, beginning on page 20, for more details about how these features work.

Telephone operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press **PHONE**. Move closer to the base, then press **PHONE** to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing OFF, your phone will be left off the hook. To hang up properly, walk back toward the telephone base, periodically pressing **OFF** until the call is disconnected.

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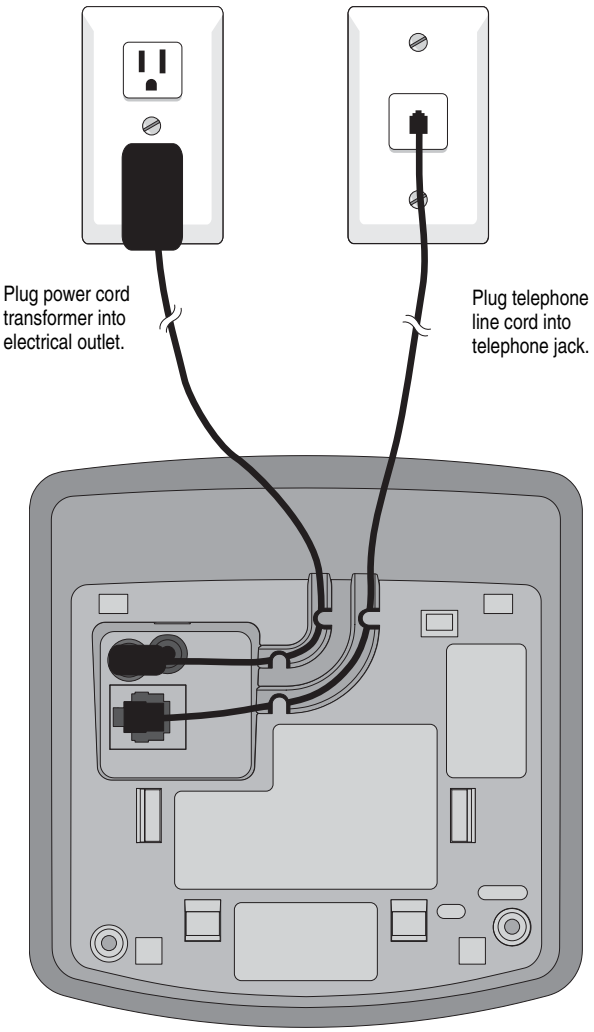
Telephone base installation

Install the telephone base as shown below. Choose a base location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.



NOTE: Use only the power cord supplied with this product. If you need a replacement, call 1-800-222–3111. Be sure to use an electrical outlet not controlled by a wall switch.

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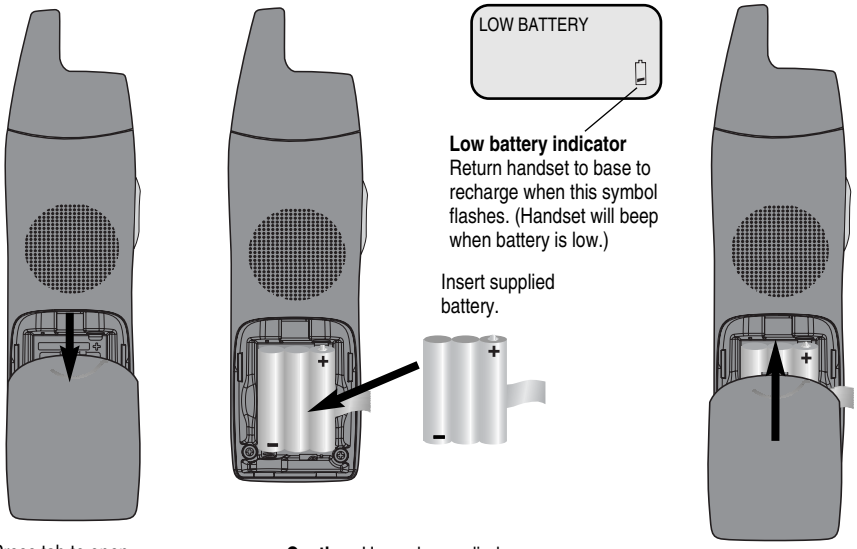
Battery installation & charging

After battery installation, place the handset in the base unit and allow to charge for 15 hours before use. You can keep the batteries charged by returning the handsets to their base unit or charger after each use. When the battery is fully depleted, a recharge takes about 12 hours. Average talk time on a fully charged battery is about eight hours depending on environmental conditions, standby time is approximately four days.


LOW BATTERY
Low battery indicator
Return handset to base to recharge when this symbol flashes. (Handset will beep when battery is low.)
Insert supplied battery.
Press tab to open battery compartment.
Caution: Use only supplied rechargeable battery or AT&T replacement battery model 2420 (SKU 00578. Part number 80-5542-00-00).
Replace compartment cover.

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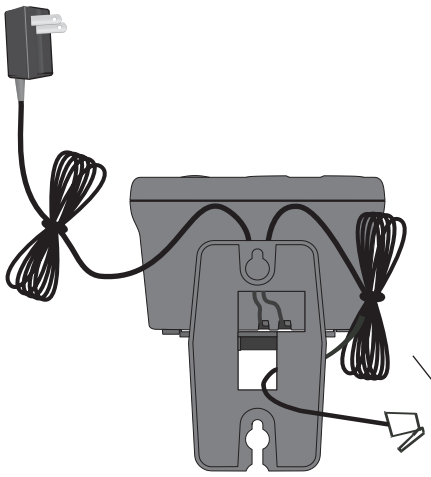
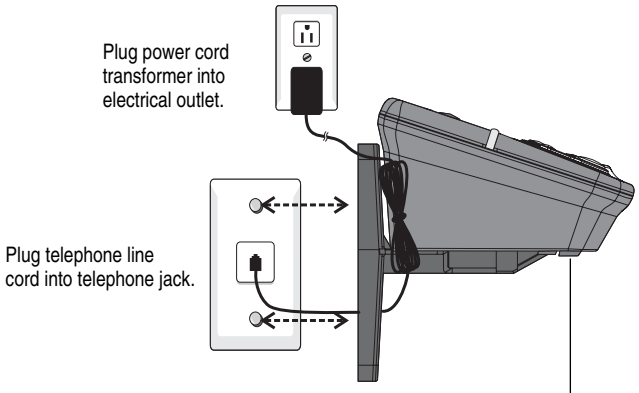
Wall mounting

The base can be installed on any standard wall-phone outlet as shown below. Choose a location away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.



Install the line cord as shown in the diagram.

Connect cords as shown on page 6, then press and slide down firmly so base is held securely on outlet mounting pegs.


Plug power cord transformer into electrical outlet.
Plug telephone line cord into telephone jack.
Clip wall-mount bracket securely into notches on underside of base.

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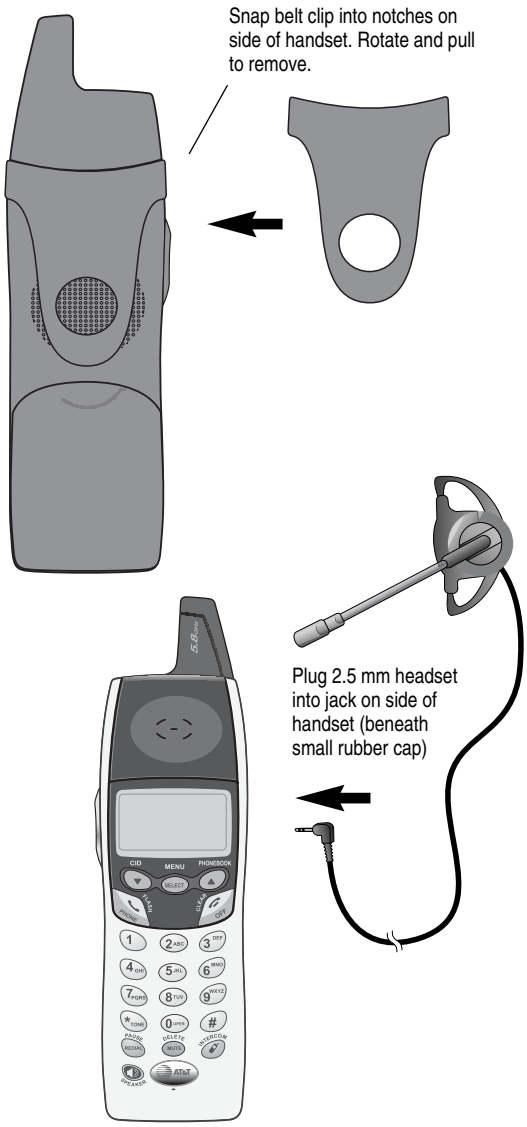
Belt clip & optional headset

Install belt clip as shown below if desired.

For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results use an AT&T 2.5 mm headset.


Snap belt clip into notches on side of handset. Rotate and pull to remove.
Plug 2.5 mm headset into jack on side of handset (beneath small rubber cap)
CID
MENU
PHONEBOOK
SELECT

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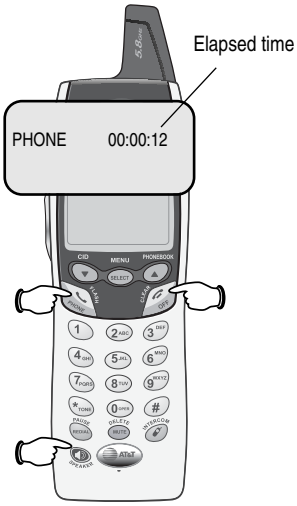

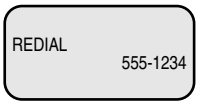

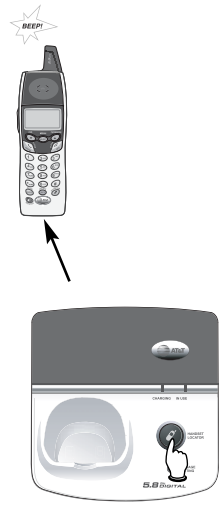

Basic operation

Making and answering calls

To answer an incoming call, press **PHONE** (or **SPEAKER,** or any dial pad key). To make a call, press **PHONE** or **SPEAKER**, then dial a number. Press **OFF** to hang up.

To preview numbers before dialing, enter numbers first, then press **PHONE** or **SPEAKER** to dial. Press **DELETE** or **CLEAR** at any time to make corrections as you are entering numbers.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

Hands-free speakerphone calls

To answer a call, press **SPEAKER**. To make a call, press **SPEAKER**, then dial a number. During a call you can press **SPEAKER** to toggle between hands-free speakerphone and normal handset use. Press **OFF** to hang up.

Last number redial

Press **REDIAL** to display the most recent called number (up to 32 digits). Use the ▲▼ buttons to view up to 4 other recently called numbers. The handset will beep twice at the beginning or end of the list.

Press **PHONE** to redial any displayed number. Press **DELETE** to delete the number from the redial memory.

Handset locator

If you misplace the handset, press **HANDSET LOCATOR** at the base. The handset will beep for 60 seconds to help you locate it. To stop the beeping, press **PHONE, SPEAKER,** or any dial pad button at the handset, or press **HANDSET LOCATOR** at the base.

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Options while on calls

Volume control

Press the **VOLUME** buttons on the side of the handset to adjust listening volume. Each button press raises or lowers volume by one level.

When you change the volume level, the new setting becomes the default. The new volume level will be applied each time you use the handset, speakerphone or headset.

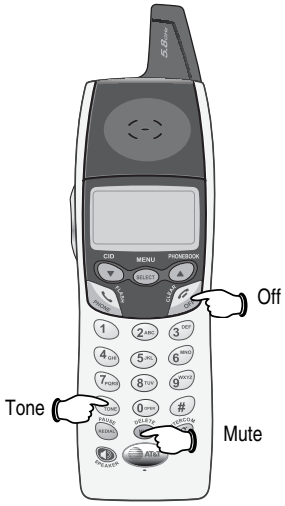
Call waiting

If you have Call Waiting service, you will hear a beep if someone calls while you are already on a call. Press **FLASH** to put your current call on hold and take the new call. You can press **FLASH** at any time to switch back and forth between calls.

3-way conference calls

During an outside call, if you have added new handsets (see page 23) you can use two system handsets for a three-way conversation.

While a call is in progress, others can press **PHONE** or **SPEAKER** to join the conference call. Others can press **OFF** or place the handset in the base or charger to drop out of the conference call, but the call will not be terminated until all handsets hang up.



Mute

Press **MUTE** to silence the microphone. You will be able to hear, but your caller will not be able to hear you until you press **MUTE** again and resume speaking.

Ring silencing

Press **OFF** or **MUTE** while the phone is ringing to silence the ringer.

Temporary tone dialing

If you have dial pulse (rotary) service, you can switch to touch tone dialing during a call by pressing TONE *.

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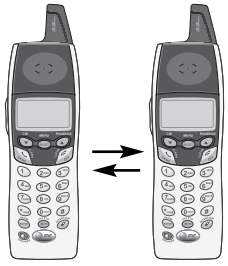

Intercom calls

Intercom calls

Use the intercom feature to have conversations between the handsets. If you have added additional handsets, see page 32 to register the handsets.

Press the **INTERCOM** button on a handset to initiate an intercom call. Then after entering the number of the handset you wish to intercom with, your handset will call the other handset.

Press **PHONE**, **INTERCOM**, **SPEAKER**, or any dial pad key on the handset being paged to enter intercom mode with the first handset.

To end the intercom call, press **OFF**, press **INTERCOM** or place the handset in the base or charger.

NOTE: The intercom feature cannot be utilized while any handset is in phone book or call log mode. Pressing **INTERCOM** while on an outside call will initiate Call Transfer (see page 13).

Handling incoming calls

The phone will beep if you receive an outside call during an intercom conversation. Now you can either:

- Press **PHONE** to terminate the intercom call and answer the incoming call.

OR

- Press **INTERCOM** or **OFF** to disconnect the intercom connection without answering the outside call.

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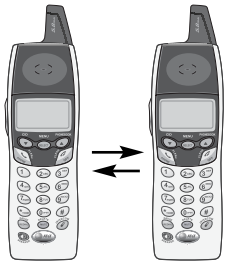

Call Transfer

Call Transfer

If you have added additional handsets (see page 23), you can transfer an external call from one handset to another handset.

- The first handset (HS1) can forward an external call to another handset (HS2, HS3, or HS4) by pressing the **INTERCOM** key. The first handset (HS1) will display "ENTER HANDSET **#**."After entering the handset number to which you want to forward the call, HS1 will display CALL FORWARDED.
- To answer the call, the selected system handset can press **PHONE**, **SPEAKER** or any dial pad keys.

NOTE: If the transferred call is not answered within 30 seconds, the external call will be returned to the handset that originated the transfer, and its display will show CALL BACK. If the returned call is not answered within an additional 30 seconds, the external call will end automatically.

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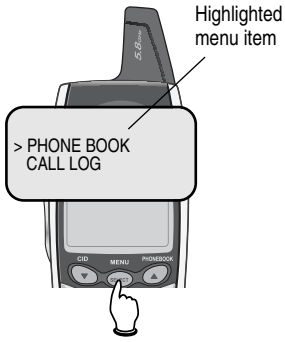

Handset settings

At the feature menu you can change settings to customize how the telephone works.

Press **MENU**, then use the ▲▼ buttons to scroll to the feature you want to change. As you scroll through the menu, the top menu item is always highlighted with a **>** symbol. Press **SELECT** to select the highlighted item.

Press **OFF** at any time to cancel an operation, back up to the previous menu, or exit the menu display.

RINGER VOLUME
▮▮▮▮▮▮

Ringer volume

At this menu you can set a default ring volume level (1-6), or turn the ringer off. Use the ▲▼ buttons to hear an example of each volume level, then press **SELECT** to select the one you prefer.

Ringer volume can also be adjusted by pressing **VOLUME** on the side of the handset during incoming ringing.

OUTSIDE TONE
1

Ringer tone

This feature allows you to choose one of 10 ringing tones. Use the ▲▼ buttons to hear an example of each ringer tone, then press **SELECT** to select the one you prefer.

KEY TONE
ON

Key tone

The handset is factory programmed to beep at each key press. Use the ▲▼ buttons to select **ON** or **OFF**, then press **SELECT** to save your preference.

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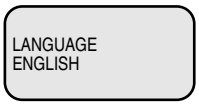
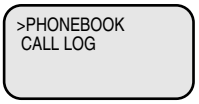
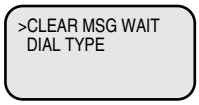
Handset settings

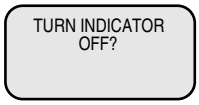


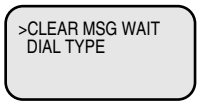
Language

At this menu you can select the language used in all menus and screen displays. Use the ▲▼ buttons to select English, Spanish or French, then press **SELECT** to save your preference.









Clear Message Waiting Indicator

If you subscribe to voice mail services provided by your local telephone company, you will receive a text message on the handset when you have new voice mail. To manually remove the VOICE MAIL message on the display:

- Press **MENU**.
- Press the ▲ or ▼ button to highlight **CLEAR MSG WAIT**.
- Press **SELECT**.
- Press **SELECT** again to remove the message, or press **OFF** to exit and keep the message.

NOTE: This only turns off the displayed message on the handset, it does not delete your voice mail message(s).

Dial Type

At this menu you can choose Tone or Pulse dialing. The factory default setting is **TONE**. Change this to **PULSE** only if you do not have touch-tone dialing service.

Use the ▲▼ buttons to select **TONE** or **PULSE**, then press **SELECT** to save your preference.

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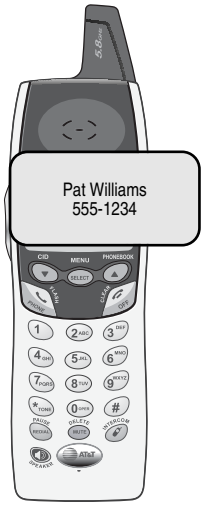

Phone book

Memory capacity

The phone book directory can store up to 50 entries. Each entry can contain a number up to 32 digits, and a name up to 16 letters long. A convenient search feature can help you find and dial numbers quickly (see page 18).

Timeouts and error messages

If you pause for too long while making an entry, the procedure will time out and you will have to begin again.

If all memory locations are in use, the screen will display **PHONE BOOK IS FULL**. You will not be able to store a new number until you delete an existing one.

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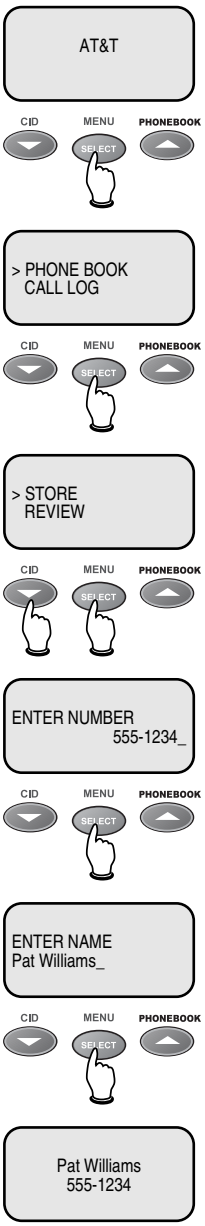


New phone book entries

To create a new phone book entry

Press **MENU** twice to select **DIRECTORY**. Press ▼ to highlight **STORE**. Press **SELECT**, then enter the telephone number when prompted.

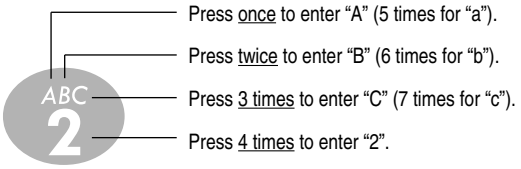
Use the dial pad to enter up to 32 digits, then press **SELECT.** You will be notified if the number is already in your phone book.

To insert a number from your redial list, press **REDIAL**, then ▲▼ to find the number, then press **SELECT.**

- Press **DELETE** to erase numbers if you make a mistake.
- Press and hold **PAUSE** to enter a 3-second dialing pause.

To enter a name

Press dial pad buttons once for the first letter, twice for the second, three times for the third. Continue for lower-case letters or numerals.


ABC
2
Press once to enter "A" (5 times for "a").
Press twice to enter "B" (6 times for "b").
Press 3 times to enter "C" (7 times for "c").
Press 4 times to enter "2".

The cursor moves to the right when you press another dial pad button or the ▲ button. Press ▼ to move the cursor to the left. Press 1 to enter a space, or press twice to enter "1".

- Press **DELETE** to erase letters if you make a mistake.
- Press TONE * repeatedly to enter an asterisk (*), question mark (?), exclamation point (!), slash (/) or parentheses.
- Press # repeatedly to enter a pound sign (#), apostrophe ('), comma (,) hyphen (-), period (.), or ampersand (&).

Storing the entry

Press **SELECT** to store your new phone book entry. To change it later, see page 19.

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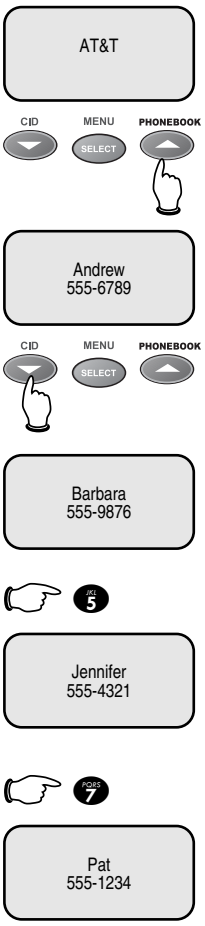

Phone book search

Press **PHONE BOOK** to display the first listing in the phone book. You can then use the ▲ or ▼ to browse through the phone book, or search to find a specific entry. Press **OFF** at any time to exit the phone book.

To browse through the phone book

To browse, press ▲ or ▼ to scroll through all entries one by one. Entries will be displayed alphabetically by the first letter in the name.

To search by name

When any entry is displayed, you can press a dial pad button to display the first name beginning with a letter associated with that key.

Press dial pad buttons once for the first letter, twice for the second, three times for the third, as shown on the previous page.

For example, press **5 (JKL)** once to find Jennifer, twice to find Kevin, or three times to find Linda.

To call a displayed number

When you find the entry you want, press **PHONE** (or **SPEAKER**) to dial. Or press **SELECT** to modify the entry (see next page).

Viewing long numbers

The screen can display only 16 digits at a time. To view numbers longer than this, press * TONE or # to display the remaining digits.

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To dial, change or delete entries

To dial a number

When any phone book entry is displayed, press **PHONE** (or **SPEAKER**) to dial the displayed number.

To delete an entry

When any phone book entry is displayed, press **DELETE** to delete the displayed entry from the phone book. Once deleted, an entry cannot be recovered.

To change a listing

When any phone book entry is displayed, press **SELECT** to modify the entry. (See page 17 for help in modifying the name or number.)

Change the number as needed, then press **SELECT.** Change the name as needed, then press **SELECT** to save the modified entry.

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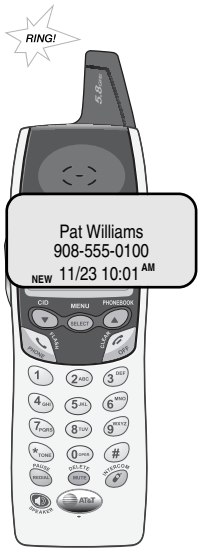
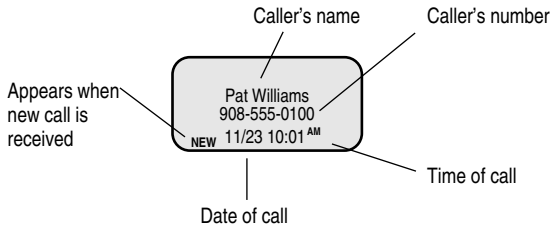
Caller ID Logs



How Caller ID works

If you subscribe to Caller ID service provided by your local phone company, information about each caller will be displayed after the first ring.



Information about the last 50 incoming calls is stored in your call log. You can review the call log to find out who has called, return the call without dialing, or copy the caller's name and number into your phone book.

When the call log is full, the oldest entry is deleted to make room for new incoming call information.

If you answer a call before the information appears on the screen, it will not be saved in your call log.

About names

Names of callers will be displayed only if this information is provided by your local telephone company.

If the telephone number of the person calling matches a number in your phone book, the name that appears on screen will match the name as you entered it into your phone book.

(Example: If Christine Smith calls, her name will appear as "Chris" if this is how you entered it into your phone book.)

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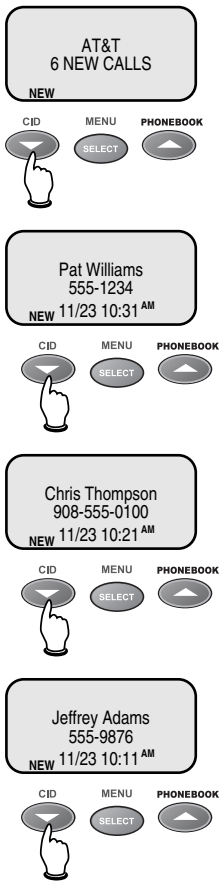

To review your call log

To review your call log

Press **CID** to review your call log. The most recent call is displayed first. Use the arrow buttons to scroll through the list as shown at left.

To return a call

Press **PHONE** (or **SPEAKER**) to call the number as displayed.

To change the number before calling, press **#** repeatedly to see a list of dialing options (you can choose to dial with or without the area code), then press **PHONE** (or **SPEAKER**) to place the call.

Example:

CID .....Number displayed as **908-555-0100**

twice .....Number changes to **555-0100** (drops "1" + area code)

PHONE/ SPEAKER .....Dials **555-0100**

Other options

- Press **DELETE** to delete this entry from your call log.
- Press and hold **DELETE** to delete all entries from your call log. When asked to confirm, press **SELECT** to clear your call log of all entries, or **OFF** to exit and leave all call log entries intact.
- Press **SELECT** to copy this entry into your phone book. If the name or number is not provided, you will be prompted to enter them.

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Screen icons, indicator lights & tones

Handset screen icons & alert tones

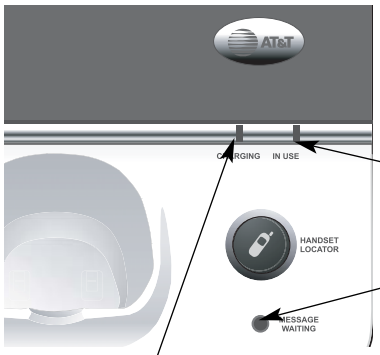
Screen icons

	Speakerphone in use.
	Ringer off.
	Battery charging (animated display).
	Low battery (flashing); place handset in base to recharge.
MUTE	Microphone is muted.
NEW	New calls (press **CID** to review call log).

Alert tones

Happy tone	Programming command completed successfully.
2 beeps	Programming error (or last record in list displayed).

Indicator lights



In Use
On when handset is in use. Flashes when another phone is in use on the same line.

Message Waiting
Flashes when you have new voice mail (requires voice mail serice from your local telephone company).

Charging
On when handset battery is charging.

Speaker
On when speakerphone is in use.

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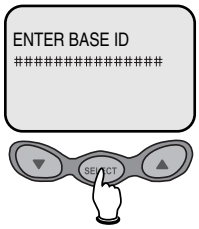
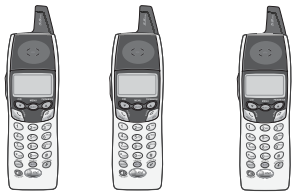
Adding new handsets

Your telephone can accommodate up to four cordless handsets. You can add new handsets (E560-1, sold separately) to the E5600 at any time, but each handset must be registered with the base before use.

The handset provided with your E5600 is automatically registered as Handset 1. Additional handsets will be assigned numbers in the order they are registered (HS2, HS3, or HS4). You can register a maximum of 4 handsets.

Enter base ID, then press **SELECT**.





Handset 1 Handset 2 Handset 3

Handset 4

Before using a new E560-1 handset, you must register it with the base. During registration, you must enter the 15-digit ID number of the telephone base. The Base ID is located on the bottom of the base unit.

To add a new handset:

- Make sure your handset batteries are properly installed and charged.
- Your handset will display "SEARCHING..."
- Press and hold the **SELECT** key until the handset displays "ENTER BASE ID".
- Enter the 15-digit Base ID number from the bottom of the base unit.
- Press **SELECT** to accept the code and complete registration.

NOTE: If an invalid Base ID code is entered you will hear an error tone and the handset will continue to display "ENTER BASE ID". To make corrections while entering the code, you can erase digits by pressing the **DELETE** key.

Once a valid base ID code is entered and accepted by the base unit, the new handset will be assigned the next available handset number (HS2, HS3, or HS4). You can register a maximum of four handsets per base unit.

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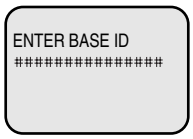
Replacing a Handset

If you are replacing a handset on a system that has the maximum number of registered handsets (4) or wish to change the assigned handset number of your registered handsets-you must first de-register the handsets, then re-register all handsets.

De-Register All Handsets

- Unplug the power supply from the base unit
- Remove all handsets from the charge cradles and base
- Press and hold the PAGE button on the base
- Plug in the power supply again while pressing the PAGE button
- Continue pressing PAGE until the IN USE, CHARGING and MESSAGE WAITING indicators are lit. (this could take up to 10 seconds)
- Release the PAGE button
- All Handsets will display



Once the base indicators turn off (up to 30 seconds), the handsets have been de-registered from the base, and can now be re-registered (see page 25).

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Re-Registering a Handset

You can re-register handsets after de-registering from the base.

Or you can re-register handsets to a new base unit, if you have replaced your base unit for any reason.

To re-register a handset:

- Make sure your handset batteries are properly installed and charged.
- Your handset will display "SEARCHING..."
- Press and hold the **SELECT** key until the handset displays "ENTER BASE ID".
- Enter the 15 digit Base ID number from the bottom of the base unit.
- Press **SELECT** to accept the new code and complete re-registration.

To re-register a handset to a new base unit:

- Make sure your handset batteries are properly installed and charged.
- Unplug the old base unit
- Install the new base unit by plugging it into the electrical outlet and phone jack
- Your handset will display "SEARCHING..."
- Press and hold the **SELECT** key until the handset displays "ENTER BASE ID".
- Enter the new15-digit Base ID number from the bottom of the new base unit.
- Press **SELECT** to accept the new code and complete re-registration.

NOTE: If an invalid base ID code is entered you will hear an error tone and the handset will continue to display "ENTER BASE ID". To make corrections while entering the code, you can erase digits by pressing the **DELETE** key.

Once a valid base ID code is entered and accepted by the base unit, the new handset will be assigned the next available handset number. You can register a maximum of four handsets per base unit.

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In case of difficulty

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our web site at **www.telephones.att.com**, or call 1-800-222–3111.

Telephone does not work at all

- Make sure battery is installed and charged correctly (see page 7).
- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- If you have dial-pulse telephone service, make sure the dial mode is set to Pulse (see page 15).
- If these suggestions do not work, unplug the base, remove and re-insert the battery, then place the handset in the base to re-initialize.

Phone does not ring

- Make sure the ringer is on (see page 14).
- Make sure the telephone line cord and AC adapter are plugged in properly (see page 6).
- Move the handset closer to the base.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

If you hear noise or interference during a call

- You may be out of range. Move closer to the base.
- Appliances plugged into the same circuit as the base can cause interference. Try moving the appliance or base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don't work, try placing the handset in the base for at least 15 seconds.
- Disconnect the base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem is probably in your wiring or local service. Call your local telephone service company.

Handset displays "Charging...." , and buttons do not respond

- The base unit may have lost power. Make sure the base unit is plugged into the power source.
- Place the handset in the base unit (or Charge Cradle of E560-1), wait 4 minutes. The handset will return to "Searching" mode and link with the base unit.
- If this does not happen, remove the handset battery for at least 3 seconds, then replace it. The handset will return to "Searching" mode and link with the base unit.

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Technical specifications

RF Frequency Band (Handset to base)	2400 MHz — 2485 MHz
RF Frequency Band (Base to handset)	5740 MHz — 5830 MHz
Channels	95
Channel Spacing	864 KHz
Output Power	Handset : 17~21 dBm Base Unit: 26~32 dBm
Sensitivity	-96 dBm
Modulation	GFSK
Operating Temperature	32°F — 122°F 0°C — 50°C
Base Unit Voltage (AC Voltage, 60Hz)	96 — 130 Vrms
Base Unit Voltage (AC Adapter Output)	9VDC @400mA
Handset Voltage	3.2 — 4.7 VDC @750 mA
Replacement Battery	Model 2420 (SKU 00578) 3.6V 700mAh

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